

# Take Back Your Mind UK | TBYMUK

Creating Healthier Minds.  
We Are On Your Side.

You'll provide essential leadership by managing and supporting Team Leaders who oversee groups of volunteers delivering mental health support. You'll ensure that Team Leaders are equipped to guide their teams effectively, uphold high standards of support, and accurately document interactions in alignment with our organisation's mission.

## Key Responsibilities:

- **Manage Team Leaders:** Guide and support Team Leaders in overseeing volunteer responsibilities and ensure effective service delivery to all users.
- **Uphold Standards:** Ensure that all team members meet the responsibilities outlined in the Talking Services Volunteer role, with a focus on quality and consistency.

## Essential Skills and Qualifications:

- **Leadership Experience:** Prior experience in a leadership or supervisory role.
- **Communication Skills:** Strong verbal and written communication skills.
- **Resolutions:** Ability to resolve issues.
- **Tech Proficiency:** Familiarity with digital communication tools, data management systems, and relevant service platforms.

## Additional Skills and Qualities:

- **Passion for Mental Health:** A committed interest in mental health advocacy, with an understanding of the challenges involved.
- **Empathy and Compassion:** A nurturing approach that fosters a safe, supportive environment for both Team Leaders and support volunteers.
- **Adaptability:** Flexibility in responding to the needs of Team Leaders, support volunteers, and service users.

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## What's in it for You?

- **Leadership Opportunity:** Step into a meaningful leadership role where you'll directly impact the experiences of Team Leaders, volunteers, and service users.
- **Professional Development:** Gain valuable experience in team management and service delivery within the mental health sector.
- **Community Impact:** Shape the volunteer experience and enhance the quality of support provided to individuals in need.

**Time Commitment:** We ask Service Managers to commit 4-8 hours per month to ensure the success and smooth operation of our services. Your leadership and dedication are essential to fulfilling our mission.